

HEWLETT-PACKARD COMPANY
Intellectual Property Administration
P.O. Box 272400
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PATENT APPLICATION

ATTORNEY DOCKET NO. 200312044-1

Inventor(s): Yassine Faihe et al.

Confirmation No.: 1127

Application No.: 10/810,663

Examiner: Timothy BONURA

Filing Date: March 29, 2004

Group Art Unit: 2114

Title: REMOTE SOFTWARE SUPPORT AGENT SYSTEM WITH ELECTRONIC DOCUMENTS FOR
TROUBLESHOOTING (AMENDED)

Mail Stop Amendment
Commissioner For Patents
PO Box 1450
Alexandria, VA 22313-1450

TRANSMITTAL LETTER FOR RESPONSE/AMENDMENT

Transmitted herewith is/are the following in the above-identified application:

- ☒ Response/Amendment ☐ Petition to extend time to respond
☒ New fee as calculated below ☐ Supplemental Declaration
☐ No additional fee
☐ Other _____ Fee\$ _____

CLAIMS AS AMENDED BY OTHER THAN A SMALL ENTITY						
(1) FOR	(2) CLAIMS REMAINING AFTER AMENDMENT	(3) NUMBER EXTRA	(4) HIGHEST NUMBER PREVIOUSLY PAID FOR	(5) PRESENT EXTRA	(6) RATE	(7) ADDITIONAL FEES
TOTAL CLAIMS	23	MINUS	20	= 3	X \$50	\$ 150
INDEP. CLAIMS	3	MINUS	3	= 0	X \$200	\$ 0
<input type="checkbox"/> FIRST PRESENTATION OF A MULTIPLE DEPENDENT CLAIM					+ \$360	\$ 0
EXTENSION FEE	<input type="checkbox"/> 1st Month \$120	<input type="checkbox"/> 2nd Month \$450	<input type="checkbox"/> 3rd Month \$1020	<input type="checkbox"/> 4th Month \$1590		\$ 0
OTHER FEES						\$
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT						\$ 150

Charge \$ 150 to Deposit Account 08-2025. At any time during the pendency of this application, please charge any fees required or credit any over payment to Deposit Account 08-2025 pursuant to 37 CFR 1.25. Additionally charge any fees to Deposit Account 08-2025 under 37 CFR 1.16 through 1.21 inclusive, and any other sections in Title 37 of the Code of Federal Regulations that may regulate fees. A duplicate copy of this sheet is enclosed.

I hereby certify that this document is being
transmitted to the Patent and Trademark Office
via electronic filing.

Date of Transmission: May 18, 2007

Respectfully submitted,

Yassine Faihe et al.

By: /Randy A. Noranbrock/

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Date : May 18, 2007

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